



City of  
**BRADFORD**  
METROPOLITAN DISTRICT COUNCIL

HELP AND  
INFORMATION  
FOR FAMILIES  
WITH SPECIAL  
NEEDS AND  
DISABILITIES  
BRADFORD AND DISTRICT  
LOCAL OFFER



**Bradford District  
and Craven**

Clinical Commissioning Group

## EHCP Experience Questionnaire

### What is this?

This questionnaire is for parents or carers of children and young people aged 0-25 years who have received an Education, Health and Care Plan (an “EHCP”). We want to learn about your experiences of getting an EHCP and of communicating with the SEND Team.

### Why should I respond?

Your views are very important as they will help us understand how the process of getting and reviewing an EHCP can be improved. Your opinions and experiences will help us to know how we can improve our services to you and to your child.

Q1 Roughly how long ago was this EHCP put in place?

Q2 Did your child have a statement of special educational needs before they had an EHCP?

- Yes  
 No  
 Don't know

Q3 How did the process of getting an EHCP start? (please tick the correct answer)

- I made a request to my child's school  
 My local authority approached me/my family about getting an EHCP  
 I made a request to a health professional (e.g. health visitor, GP)  
 My child made a request to the school, local authority or a health professional (e.g. health visitor, GP)  
 I made a request to my local authority



Q12 You were kept informed on what was happening and what to expect  
Not at all      Most or all of the time

**On a scale of 0 to 5, with 0 strongly disagree and 5 being strongly agree please let us know to what extent you feel:**

Q13 You were kept informed of what was happening through the EHCP process  
Strongly Disagree      Strongly Agree

Q14 The EHCP was produced within the statutory timescales  
Strongly Disagree      Strongly Agree

Q15 You knew who to contact within the SEND team for information on the process  
Strongly Disagree      Strongly Agree

Q16 You were included in meetings  
Strongly Disagree      Strongly Agree

Q17 People made an effort to listen to and understand your opinions  
Strongly Disagree      Strongly Agree

Q18 The EHCP is relevant and personal to your child  
Strongly Disagree      Strongly Agree

Q19 Your child's EHCP is easy to understand  
Strongly Disagree      Strongly Agree

Q20 The EHCP includes preparations for the next steps, e.g. change of school, moving to college or work etc.  
Strongly Disagree      Strongly Agree

Q21 Your views, opinions, aspirations and wishes are included in the EHCP  
Strongly Disagree      Strongly Agree

Q22 Your child's views, opinions, aspirations and wishes are included in the EHCP  
Strongly Disagree      Strongly Agree

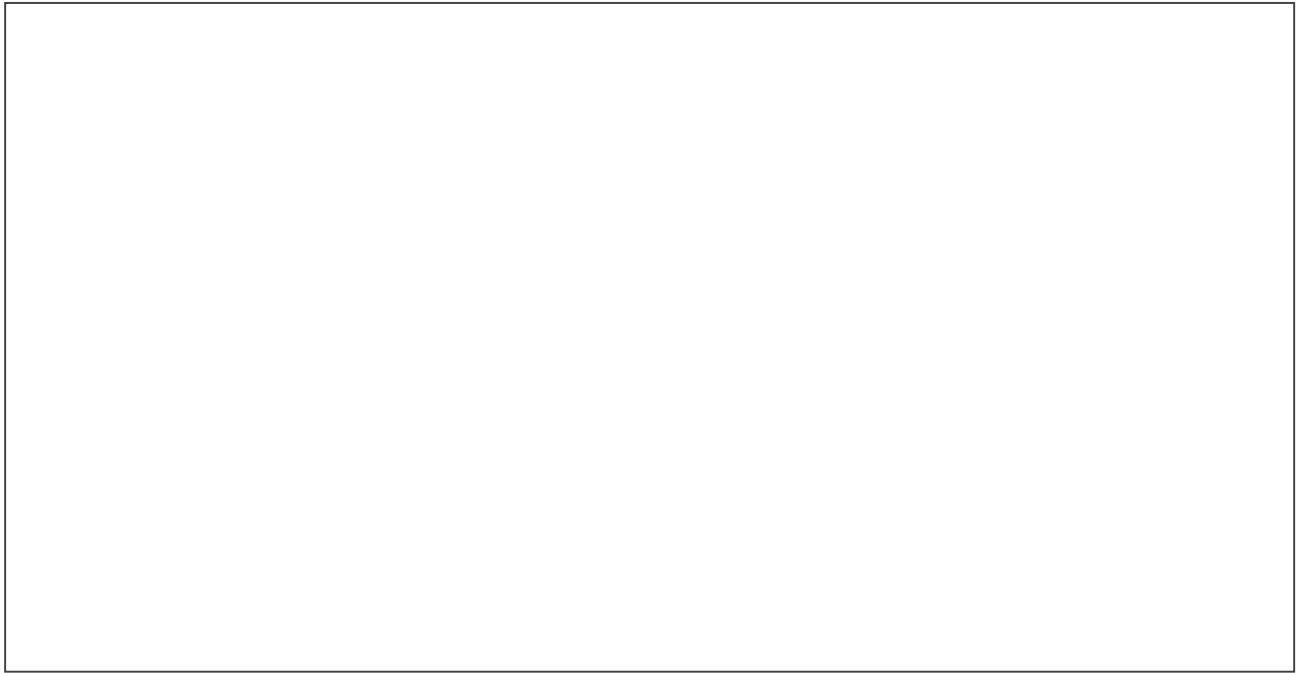
Q23 The EHCP has led to your child getting the support/help they need  
Strongly Disagree      Strongly Agree

- Q24 The help/support provided has improved your child's health, wellbeing and experience of education  
Strongly Disagree      Strongly Agree
- Q25 The help/support described in the EHCP will achieve the outcomes agreed within the EHCP  
Strongly Disagree      Strongly Agree
- Q26 You were informed of how to appeal a decision  
Strongly Disagree      Strongly Agree

**Now please ask your child to give their views on the following (as appropriate):**

- Q27 You were included in meetings  
Strongly Disagree      Strongly Agree
- Q28 People made an effort to listen to and understand your opinions  
Strongly Disagree      Strongly Agree
- Q29 The EHCP talks about what is important to you  
Strongly Disagree      Strongly Agree
- Q30 The EHCP talks about what is important to you  
Strongly Disagree      Strongly Agree
- Q31 Do you understand what is written in the EHCP  
Strongly Disagree      Strongly Agree
- Q32 Do you understand what the EHCP is for  
Strongly Disagree      Strongly Agree
- Q33 Do you believe that the support and help provided through the EHCP will help you achieve your aspirations and hopes for the future  
Strongly Disagree      Strongly Agree

Q34 Please use the space below to let us know what we did well or to suggest ways in which we could improve our service to you and your child.:

A large, empty rectangular box with a thin black border, intended for the respondent to provide feedback or suggestions.

Thank you for your time in completing this questionnaire. If you have completed offline, please return by post to SEN Team, 3rd Floor Margaret McMillan Tower, Prince's Way, Bradford, BD1 1NN or submit by email to [SEN@bradford.gov.uk](mailto:SEN@bradford.gov.uk)