

SEND Transformation and Compliance Team update – July 2020

Welcome to our Summer SEND T&C team update. During this time when we are unable to meet with all our partners or attend the Partnership Board, we want to keep in touch with you with what we are doing.

For further updates on what we have been up to as team, please visit our [new team page](#) on the Local Offer website. We will be keeping this updated with everything our team is working on through this time.

Key team achievements:

- Keeping families updated with the latest developments throughout Covid-19
- Improving our coproduction and engagement:
 - Short Breaks offer survey has ended and a summary report has been produced. This highlights risks and issues. The Short Break Steering group are now looking at holding focus groups. These should clarify the issues and inform how we improve the short break services in Bradford.
 - Completed Outcomes Framework survey. The survey was ended in June and the top 8 outcome statements were collated to help inform our Outcomes Framework. The Council for Disabled Children (CDC) have been involved heavily with this piece of work. The close date for this survey was 08/06/2020. We had 49 responses! The final review can be found [here on our Local Offer](#).
- Progressing how we share, record and report on SEND data across the Local Area
- Restarted the SEND workstreams virtually through an online platform
- Statutory guide on Personal Budgets has been signed off by Education, Social Care and Health colleagues. This is now live and can be found [here on the Local Offer](#).
- Creating and finalising the Local Offer Annual Report.

Jane Hall

During June and July we have participated in two workshops with the Council for Disabled Children (CDC) along with other representatives from the Local Authority, Public Health, Clinical Commissioning Group (CCG), Health Providers, Parents Forum, AWARE, Thinking Big, Down Syndrome Bradford, SENDIASS and Parent Ambassadors. Supported through the DfE, we were lucky to be able to commission the CDC to deliver 2 sessions focused on Outcomes Based Commissioning and Coproduction.

An outcome of these sessions is that we have collectively learned more about where we are at in Bradford with regards to the SEND Reforms and where we want to get to. As a follow on from the workshops two action plans have been produced based on recommendations from participants and the CDC: one on Joint Commissioning which will be delivered through the SEND Joint Commissioning Workstream and the other relating to Coproduction will be delivered through the Coproduction and Engagement Workstream. Work has already started on some of the recommended actions.

Following on from the children and young people (CYP) outcomes survey we will be undertaking further engagement with CYP over the summer to firm up the top 8 outcomes which we aim for all SEND services to including commissioned services.

The new jointly commissioned SENDIAS service contract commenced on 1st July and will be contract managed on a quarterly basis together by commissioners from the Local Authority and CCG, overseen by SEND Strategic Managers. This is a real opportunity for us to understand what the impact is of joint commissioned services and to provide an evidence base for the future joint commissioning of services.

*The SEND Strategic Partnership Board (SSPB) is still on hold and will resume in September 2020. In the meantime weekly Partnership Meetings are taking place between the SEND Transformation and Compliance Team (SEND T&C), CCG and parents Forum to make sure that we are progressing priority SEND actions. Notes of these meetings can be found on the [Local Offer here](#) under the **Blog 2020** section.*

We have a new addition to the SEND T&C Team Sally Skipper who will be joining us in August as Project Support Officer (replacing Batoool Menaz who left in April). Sally has a lot of experience working with SEND parents/carers as well as being a parent herself and will be an asset to the team in helping up to drive forwards our coproduction work.

Josh Wadsworth

Earlier this month was our first Preparation for Adulthood (Pfa) workstream meeting since the Covid-19 pandemic. The Regional lead for Pfa joined the meeting and discussed how they could support Bradford in improving the 4 Pfa areas. The initial piece of work is an Audit, which is being completed by: Children's Social Care, Adults Social Care, Early Years, Schools, Health and Post 16. This audit will help inform what support is provided in Bradford and plan next steps.

I have continued to work with Health and Social Care professionals to ensure that the [Personal Budget guide](#) is accurate and concise; this was signed off on 13/07/20. The guide is currently with external groups, to check whether the content is accessible to parents and families within Bradford.

Through closely monitoring Supported Interns and new applicants for next year, it is looking positive that Mencap will become a new provider in the area, increasing the variety of Supported Internships. Part of this work, involves reviewing the Local Offer content ensuring that the information is accurate and present. The newest developments are the following pages; [Mencap – Interns and Outcomes](#) and [the Disability Confident Employer](#). I am working with the Careers and Technology Education (CTE) team, supporting the development and integration of a new online platform which aims to support CYP in identifying the skills and experience required to meet their aspirations. The [Vocational Profiles](#) which have being developed with High Park School and the Preparation for Adulthood Transitions team, also aim to support this piece of work. I have started to develop a NEET (Not in Education, Employment or Training) overview document which will highlight current practices that happen in Bradford to help address NEET numbers, who is involved in managing and monitoring NEETs and suggested activities and plans to improve NEET numbers in Bradford. This piece of work is in its infancy and will be discussed at the next Pfa workstream meeting.

The Short Breaks Steering group have had a number of conference calls to discuss how we shape and improve our Short Breaks service in the area. We reviewed the Short Breaks survey, producing a report and identified areas for improvement and we are now looking to put together some focus groups so we can gather more information.

Along with others in the team I have helped in keeping the Local Offer content up to date, to ensure that families and users can access the information and support they require. Some of these updates come from the Short Breaks steering group and the gaps identified from the Short Breaks survey.

Luke Metcalfe

We have recently held the first Coproduction and Engagement Workstream meeting since the UK entered Lockdown. We held this meeting via video conferencing facilities and the meeting was well attended. The Workstream have begun to revise the previously written coproduction values and build this into a Memorandum of Understanding between education, health, care, CYP and Parents. Once complete, the Memorandum of Understanding and agreed values will underpin the work we Coproduce in SEND.

We have also started to pull together all our engagement and communications into a joint plan between Bradford Council, Bradford CCG and Parent forums. This will enable us to address any duplication, give more opportunities to work together to engage with CYP and their parents. This document will be a published document and will help CYP and parents to see where they can get more information on certain subjects and how they can get involved and give us valuable feedback to shape the services for CYP with SEND in Bradford.

Sarah Pawson

I have been leading on the Bradford Local Offer Annual Report 2019/20 ("You Said, We did") with support from the SEND T&C team. The draft report is now complete and will be published once approved by the Leader of the Council. The report reflects; the comments received from key stakeholders about the Local Offer (LO) and SEND services, developments made to the LO website using feedback, data on site usage, engagement, consultation and coproduction with families to raise awareness and review the LO this year, including next steps. The report will be published in the Summer Term.

Over the past year, between June 2019 and May 2020, we have managed to engage with 646 key stakeholders (children and young people with SEND, parent/carers and service providers) across the Bradford district to promote, co-produce, review and further develop the Local Offer, SEND services and alternative formats to the website using feedback.

We have embraced the challenges that Covid-19 pandemic brought to us all, by using various online interactive ways of working to engage with key stakeholders, services and each other. Feedback shows that families have really appreciated the online support we have provided as a team throughout the pandemic.

I have been working alongside the LO Website provider 6B Digital to further develop the websites; accessibility, navigation and content, using valuable key stakeholder feedback. The LO will continue to evolve and develop by raising awareness, and engaging, consulting and co-producing the LO and SEND services with key stakeholders. We would like to further develop coproduction opportunities with key stakeholders, working together with parent's forum, SENDIASS, our SEND Ambassadors and our health partners to widen coproduction opportunity and ensure coproduction can be delivered jointly to avoid duplication.

We have developed a new website accessibility statement for the LO website with 6B Digital. The new statement is in line with the Public Sector Bodies (Website and Mobile Applications) (NO.2) Accessibility Regulations 2018. The new statement will be published on or before 23rd September.

Joel Herbert

Since we entered lockdown, our priority has been keeping parents and carers updated with the latest guidance and legislation. I've been supporting on keeping the [Local Offer news pages](#) and our social media up-to-date to ensure parents and carers have the latest news surrounding services at the moment. As the amount of information relating to the pandemic is decreasing, the Local Offer emails are now sent out on a weekly basis every Friday.

Since the sign off of the Data Protection Impact Assessment (DPIA) in May, we are now able to share data on our EHCP cohort with Health Services. On the 1st July, we sent a full list of our EHCP cohort to Health who are now working hard to input all this information on SystmOne (the Health system). To make sure this list is kept up-to-date, weekly updates are sent to the CCG following decisions made at the EHC panel. Once all our current EHCPs are registered in SystmOne, we will be able to start reporting figures of our EHCP cohort such as the numbers of CYP with EHCPs in the CAMHS waiting list or how many are accessing certain services. We will then be able to use this information when commissioning services. My thanks go to Rebecca Troth in the Information Management Team, and our colleagues at the CCG and Bradford Care Trust who have supported in making this happen.

We have also had two workshop sessions with the Council for Disabled Children to look at our Outcomes Framework that we are starting to develop. Following these sessions, I am now starting to look at the potential indicators we could use to measure the outcomes by working closely with the newly formed SEND Intelligence Group.

Finally, I have been overseeing the new format of the Local Area Self Evaluation Framework (SEF). This is now in a more user-friendly and succinct format. We are in the stages of finalising the draft which we hope to present to the SSPB in September for sign off.

In summary...

We hope this update provides you with an insight to some of the work of our team over the past weeks and months. As a team, we continue to operate as close to 'Business as usual' as possible, with increased accessibility to video conferencing supporting this.

We hope you take some time to enjoy the good weather that the British summer brings us this year. Take care.

The SEND T&C Team.