

Information about Services and Safeguarding

The Bradford SEND Local Offer is a free and impartial service provided by Bradford Metropolitan District Council. The information contained within the website is available for the purposes of identifying services and provision that are available to children and young people with special educational needs and/or disabilities. This information does not represent a recommendation or an endorsement of a Service or Provider and neither does the Bradford Metropolitan District Council or its partners make any representations or warranties as to the accuracy of the information.

Anyone seeking to use or access a service or provision is responsible for undertaking their own checks to determine the suitability and fitness for purpose of that service and provision. Some providers will be registered and inspected by external agencies, such as Ofsted or the Care Quality Commission. Anyone working with children and young people will be required to have appropriate Disclosure and Barring Service Check (the replacement for the Criminal Record Check), safeguarding policies and insurance in place, which they should make available to you on request.

Although we make reasonable efforts to keep the information on our website updated, we make no guarantee, whether expressed or implied that the content on our site is accurate, complete or up-to-date.

We often use links to transfer you seamlessly between the pages of our website and those of external websites. We do this where we consider those websites to be relevant, useful or suitable to you.

We can't be held responsible for any material contained on those external websites and we don't accept any liability in connection with any information or services they provide. We can't guarantee that these links will work all of the time and we have no control over the availability of the linked pages and don't necessarily endorse the views or decisions in them.

Safeguarding - DBS

Many community groups run services for children and adults in which it is important to safeguard participants against abuse and neglect.

One way to do this is to check whether prospective volunteers and employees have a criminal record which makes them unsuitable for particular roles within your group. The Disclosure and Barring Service (DBS) (formerly Criminal Records Bureau (CRB)) provides these checks.

DBS is one way you can safeguard children and vulnerable adults, but you should also think about other ways to keep people safe, for example, what you will do if you have concerns about a child or vulnerable adult's wellbeing, and how you will make sure your staff and volunteers have the skills and knowledge they need to safeguard children and adults.

Safeguarding – Social care

If you are concerned about the safety or welfare of a child in the Bradford District, these are the numbers that you can call for advice and to make a referral:

- During office hours call [Children's Social Care Initial Contact Point](#) - 01274 437500 - (8.30am - 5.00pm Monday to Thursday, 4.30pm on Friday)
- At all other times, [Social Services Emergency Duty Team](#) for both Adult and Child social care can be contacted on the following number - 01274 431010
- If you have reason to believe that a child is at immediate risk of harm, contact the police on 999

Make a comment, complaint or compliment about Bradford Council

If you have a complaint or concern about an individual service you should contact the service directly for this to be dealt with through their comments and complaints process. Bradford Metropolitan District Council has a [Complaints Procedure](#) which you can follow should you need to complain about any of the services you have received from Bradford Metropolitan District Council.

You should always check the terms and conditions you are granting when using a website before proceeding ahead.

Any information, advice and services accessed through the Local Offer tool is at the user's own risk and cost.

Children and young people with Special Educational Needs and Disabilities (SEND), their parent carers and service providers are invited to leave compliments, comments or concerns about the Local Offer, in particular we would like to gain feedback about the:

- The content of the Local Offer website including the quality of existing provision and any gaps in the provision
- Local Offer pocket information booklet
- The accessibility of information on the Local Offer
- How the Local offer has been developed or reviewed

The local authority will regularly monitor all of the feedback that is received about the local offer. The website's feedback section on the Local Offer has been reviewed and developed by parent carers, children young people and service providers.

Please click [here](#) to complete the online Local Offer feedback survey, alternatively you can leave feedback by email LocalOffer@bradford.gov.uk or telephone 01274 439388

The Local Offer is continuously evolving and developing using the feedback gained by key stakeholders.

If you would like to be involved in the Local Offer Service review and development focus group please contact: Local Offer Service

SEND & Behaviour Services

Margaret McMillan Tower - 5th Floor, Princes Way, Bradford, BD1 1NN

Telephone: 01274 439388

LocalOffer@bradford.gov.uk

Email subscription alerts and newsletters

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Email alerts and newsletters sent from this service will come from a "@public.govdelivery.com" email address.

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